



Smart television
User manual

IMPORTANT SAFETY INSTRUCTIONS



This lightning flash with an arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of non-insulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

WARNING

1. To reduce the risk of electric shock, do not remove cover (or back) as there are no user-serviceable parts inside. Refer servicing to qualified personnel.
2. The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance instructions in the literature accompanying the appliance.
3. Do not install this TV in a confined or built-in space such as a bookcase or similar unit, and remain in well ventilated conditions at the open site. The ventilation should not be impeded by covering the ventilation openings with items such as newspaper, tablecloths, curtains, etc.
4. Please refer to the information on the exterior back enclosure for electrical and safety information before installing or operating the TV.
5. The mains plug/appliance coupler is used to disconnect the device, the disconnected device shall remain readily operable.
6. To reduce the risk of fire or electric shock, do not expose this TV to rain or moisture. The TV shall not be exposed to dripping or splashing and objects filled with liquids, such as vases, shall not be placed on TV.
7. The battery (battery or batteries or battery pack) shall not be exposed to excessive heat such as sunshine, fire, etc.
8. Do not place your TV in an unstable position. TV may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:
 - Using cabinets or stands recommended by the manufacturer of the TV.
 - Only using furniture that can safely support the TV.
 - Not placing the TV on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and TV to a suitable support.
 - Not placing the TV on cloth or other materials that may be located between the TV and supporting furniture.
 - Educate children about the dangers of climbing on furniture to reach the TV or its controls.
9. No open flame source, like lighted candles, should be placed on the television.
10. Keep a minimum distance of 5 cm around all edges of the display for sufficient ventilation.

Notes for battery disposal

The batteries used with this product contain chemicals that are harmful to the environment. To preserve our environment, dispose of used batteries according to your local laws or regulations. Do not dispose of batteries with normal household waste. For more information, please contact the local authority or your retailer where you purchased the product. All trademarks are the property of their respective owners and all rights are acknowledged.



This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safe connection to electrical earth.



To prevent the spread of fire, keep candles or other open flames away from this product at all times.



Correct Disposal of this product. This marking indicates that this product should not be disposed of with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources.

To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

Chapter 1: Introduction

Precautions	4
Product	4
Power and Plug	4
Power Cord and Signal Cable	4
Use Environment	4
Cleaning	4
Hanging the TV Set on the Wall	4

Chapter 2: General Operation

Switching on	5
Switching off	5
Network connection	6

Chapter 3: Other Information

Troubleshooting	7
Base Installation	7

Chapter 4: Support Information

Warranty Policy	8
The limited warranty policy does not cover.....	9
Licensing Information	9
Contact Us	9

Chapter 5: E-waste Management

E-waste disposal.....	10
Dos and Don'ts for disposal of product.....	10

Precautions

Read all of the instructions before operating the set. Keep these instructions well for future use.

Product

1. Do not block or cover the ventilation openings on the back cover.
2. Do not push objects of any kind into this unit through the cabinet slots as they could touch the current-carrying parts or short circuit parts, resulting in fire, electric shock, or damage to the unit.
3. Do not attempt to open the cabinet as this may cause damage. There are no parts inside you can service by yourself. Refer all servicing to qualified personnel.
4. Do not touch the screen surface with your finger as this may scratch or mar the TV screen.
5. Do not impact the TV screen with hard pressure as this may damage the TV screen severely.

Power and Plug

Unplug the TV under the following conditions:

1. If the TV will not be used for a long period of time.
2. If the power cord or the power outlet/plug gets damaged.
3. Follow the instructions to install and adjust the products. Adjust those settings that are covered in this manual as improper adjustment of other controls may result in damage. If this happens, unplug the set and refer to the service personnel.
4. If the TV is subjected to impact or has been dropped which has damaged the cabinet.

Power Cord and Signal Cable

1. Do not allow anything to rest on or roll over the power cord and the signal cable.
2. Protect the power cord and the signal cable from being trampled.
3. Do not overload the power cord or the power outlet.
4. Do not expose the power cord and the signal cable to moisture.

Operational Environment

1. Do not place the TV on an unstable cart, stand, or table.
2. Place the set in a place that allows good ventilation.
3. Do not use the TV near damp, and cold areas. Protect the TV from overheating.
4. Keep the TV away from direct sunlight.
5. TV should not be exposed to dripping or splashing, and do not place any object filled with liquid on the TV.
6. Do not use the TV near a dusty place.

Cleaning

1. Dust the TV by wiping the screen and the cabinet with a soft clean cloth.
2. Do not apply excessive force to the screen when cleaning.
3. Do not use water or other chemical cleaners to clean the screen as this may damage the surface.

Hanging the TV on the Wall

Warning: *This operation requires 2 people.*

To ensure safe installation, observe the following safety notes:

1. Check that the wall is able to support the weight of the TV and wall mount assembly.
2. The TV must be installed on a vertical wall.
3. Make sure to use only screws suitable for the material of the wall.
4. Make sure that the TV cables are placed so that there is no danger of tripping over them.

Note: *Illustrations within this publication are provided for reference only.*

Switching on

Follow the instructions on this page on how to switch ON your TV and the remote control.

1. Insert two batteries into the remote control. Precautions on using batteries:

- Only use the battery type specified.
- Make sure you use the correct polarity.
- Do not mix new and used batteries.
- Do not use rechargeable batteries.
- Do not expose batteries to excessive heat such as sunshine, fire, or recharge them or try to open them, as this could cause them to leak or explode.
- Remove the batteries from the remote control if you are not using them for a long period of time.

2. Connect the power cable **FIRST** to the television, **THEN**, to a mains socket.

(Note: If the power cable is connected to the television, please only connect the power cable to the mains socket.)

If your TV is connected to an AC supply:

Your TV should only be connected to an AC supply. It must not be connected to a DC supply. If the plug is detached from the cable, do not, under any circumstances, connect it to a mains socket, as there is a risk of electric shock.

If your TV is connected to a DC supply:

Your TV should only be connected to a DC supply. It must not be connected to an AC supply. If the plug is detached from the cable, do not, under any circumstances, connect it to a mains socket, as there is a risk of electric shock.

3. Connect an outside aerial to the **ANTENNA IN** socket at the back of the TV.

4. When powered on, the TV will be turned ON directly or be in standby.

(Note: For some models, switch the TV ON by pressing the power button)

If the power indicator lights up, the TV set is in standby mode. Press the  button on the remote control or ON the TV set to turn ON the TV.

Switching off

To put the TV into standby mode, press the  button on the remote control or on the TV, the TV set remains powered up, but with low energy consumption.

To switch off the TV, unplug the mains socket from the mains outlet.

(Note: For some models, press the power button to switch off the TV set.)

Network Connection

To access the internet, you must subscribe to high-speed broadband internet service from your internet service provider.

Your TV can be connected to your home network in two ways:

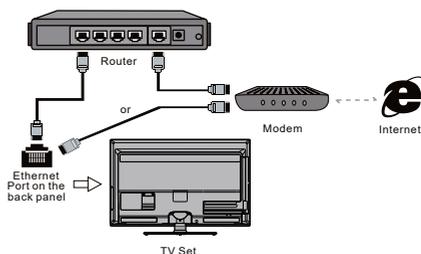
1. Wired, using the RJ45 (LAN) connector on the back panel.
2. Wireless, using the internal wireless or external wireless USB adapter and your home wireless network.

Note: *This function is not available for certain models. Instructions below are just the usual ways to connect your TV to the wired or wireless network. The connection method may be different depending on your actual network configuration. If you have any questions about your home network, please refer to your ISP (Internet Service Provider).*

Connecting to a wired network

To connect to a wired network:

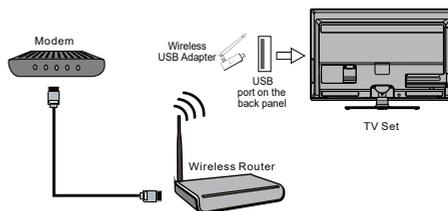
1. Ensure you have:
 - An ethernet cable long enough to reach your TV.
 - A router or modem with an available Ethernet port.
 - A high-speed internet connection.
 - An Ethernet (LAN) port on the back of the TV.
2. Connect your ethernet cable to the router and to the Ethernet port on the back of the TV.
3. Use the Network Settings to configure the TV.



Connecting to a wireless network

To connect to a wireless network.

1. Ensure you have:
 - A router broadcasting a high-speed wireless signal.
 - A high-speed internet connection.
 - A wireless USB Adapter (no need for a built-in wireless connection).
2. The TV is set with a Wi-Fi Module.
3. Use the Network menu to configure the TV.



Note: *Some models may have an internal wireless module, then the wireless USB adapter is unnecessary. Some external wireless adapters cannot be compatible with the TV.*

Troubleshooting

Most problems you encounter with your TV can be corrected by consulting the following troubleshooting list.

No picture, no sound

1. Check if the fuse or circuit breaker is working.
2. Plug another electrical device into the outlet to make sure it is working or turned on.
3. Power plug is in bad contact with the outlet.
4. Check the signal source.

No color

1. Change the color system.
2. Adjust the saturation.
3. Try another channel.

A Black & white program may be received.

The remote control does not work

1. Change the batteries.
2. Batteries are not installed correctly.
3. Main power is not connected.

No picture, normal sound

1. Adjust the brightness and contrast.
2. Broadcasting failure may happen.

Normal picture, no sound

1. Press the Vol+ button to increase volume.
2. The volume is set to mute, press the mute button to restore the sound.
3. Change the sound system.
4. Broadcasting failure may happen.

Unorderly ripples on the picture

It is usually caused by local interference, such as cars, daylight lamps, and hairdryers.

Adjust the antenna to minimize the interference.

Blank screen in VGA mode

Perhaps the TV can not recognize the resolution set by the PC. Suggest changing to the best resolution or other standard resolutions of the Windows system.

Snowy dots and interference

If the antenna is located in the fringe area of a television signal where the signal is weak, the picture may be marred by dots. When the signal is extremely weak, it may be necessary to install a special antenna to improve the reception.

1. Adjust the position and orientation of the indoor/outdoor antenna.
2. Check the connection of the antenna.
3. Fine-tune the channel.
4. Try another channel. Broadcasting failure may happen.

Ignition

Black spots or horizontal streaks appear, or the picture flutters or drifts. This is usually caused by interference from a car's ignition system, neon lamps, electric drills, or other electrical appliances.

Ghost

Ghosts are caused by the television signal following two paths. One is the direct path, the other is reflected from tall buildings, hills, or other objects. Changing the direction or position of the antenna may improve the reception.

Radiofrequency interference

This interference produces moving ripples or diagonal streaks, and in some cases, loss of contrast in the picture.

Find out and remove the radio interference source.

If the TV is crashed

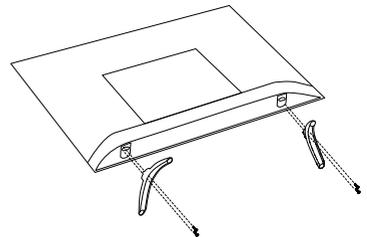
1. Press the Power button to turn off the TV, then press the power button again to reset the TV.
2. Unplug the power cord, then press the Power button to reset the TV.

Note: *If these methods cannot resolve, please contact the after-sales for further help.*

Base Installation

To fix the double support base on the unit by screws, the installation is completed.

Note: *Illustrations below are provided for reference only and may differ from actual product appearance.*



1. Warranty Policy

"Indkal Technologies Private Limited" (hereinafter referred to as "the Company") warrants to the purchaser/customer of this Acer television ("Product") that it is free from defects in material and workmanship. The warranty will be applicable only against manufacturing defects in the Product for a period of 1 (one) year and accessories (Remote) for a period of 1 year from the date of purchase as per terms & conditions mentioned below:

- Purchase Invoice along with Warranty Card is a pre-requisite for claiming warranty.
- The warranty will be void if the Product is attended to/ tampered with by any unauthorized person/agency and the serial number of the Product is missing, defaced, or altered.
- The warranty shall be confined to the first purchaser of the Product only and is non-transferable.
- The Company reserves the right to decline warranty service, if the above documents are not presented or if the information contained is incomplete or the Warranty Card is found tampered with.
- Free Installation or demo of the Product can be availed only once & within 30 days from the date of delivery of the Product.
- The warranty does not include technical assistance. The warranty does not cover cosmetic damage, loss or damage in transit or damage resulting from (a) accident, misuse, abuse, ignorance, mishandling, voltage fluctuation, or other external causes; (b) product elements not supplied by the Company; (c) improper site preparation or maintenance; (d) Product is not installed and maintained in accordance with the instructions given in the User Manual (provided in the box); or (e) modification or service by anyone other than Company, Company's Service Centre or another Company Authorized Service Provider.
- Damages caused by natural calamities shall not be covered under the warranty.
- Any loss or damage to the Product during transit shall not be covered under the warranty.
- The warranty does not cover ghosting or fading effects in the picture caused by the residential location of the purchaser.
- The Company's obligation under the warranty shall be limited to repair or providing replacement of defective part(s) only and does not undertake to replace the complete Product or reimburse the amount to the purchaser in case of any defect in the Product. Except as expressly set forth in the warranty, there are no other warranties, express or implied, for the Product. All other warranties, including any implied warranties of merchantability or fitness for a particular purpose, are expressly disclaimed, any implied warranty imposed by-laws are limited in duration to the applicable warranty period.
- To the extent allowed by local law, and except as specifically set forth in the warranty, in no event shall Acer, Company, Company's Service Centre or another Company Authorized Service Provider to be liable for any damages caused by the Product or the failure of the Product to perform, including any direct, indirect, special, incidental or consequential damages, whether based on contract, tort, or any other legal theory, and whether or not advised of the possibility of such damages.
- In the event of non-availability of replacement panel or Company being unavailable to repair the panel, the Company's depreciation rules in lieu of repair/replacement shall be applicable and binding on the customer and the customer shall accept the commercial solution offered. The Depreciation rules are applicable on the expiry of the standard warranty.
- Any replacement of part(s) may contain new materials or used materials equivalent to new in performance and reliability. Replacement part(s) will have functionality at least equal to that of the part being replaced. Replacement part(s) are warranted to be free from defects in materials or workmanship for 90 days, or for the remainder of the warranty period for the Product which they are replacing or in which they are installed, whichever is longer.
- Warranty for replaced or repaired part(s) will be applicable only for the unexpired period of the warranty and the warranty period for such replaced or repaired parts will not be extended. Moreover, the time taken for repair/replacement under the warranty shall be excluded from the warranty period.
- The warranty will automatically terminate on the expiry of the warranty period as specified herein. Any service beyond the warranty period will be chargeable as per the policy of the Company.

- All the replaced and damaged parts will be the property of the Company and the Company reserves the right to retain the replaced and/or damaged parts during the warranty period and the customer will have no objection to it.
- The Company will not be liable for any delay in rectifying the Product in the event of non-availability of spare parts/ components for reasons beyond control. In such unlikely situations, the Company will not be responsible for any losses, direct or indirect, arising out of any delay.
- The Company shall not be responsible for any loss or damage caused either to property or human life due to mishandling or inability to use the Product.
- All disputes arising out of the warranty are subject to Bengaluru jurisdiction only.
- Acer will not be held liable for any product-related issues.
- Extended warranty can only be purchased by the customer at the time of purchasing the Product, as per the terms and conditions provided by the Company.
- Any issues related to the product must be reported* on:

E-mail: support@acertvindia.com

Customer care: 91-76696 10805

*Public holidays and Sundays OFF

2. The limited warranty does not cover

Warranty Does Not Cover Any External Accessories (Such as Battery, Cable, Carrying Bag), Damage Caused to the Product Due to Improper Installation By Customer, Normal Wear and Tear to Magnetic Heads, Audio, Video, Laser Pick-ups, and TV Picture Tubes, Panel, Damages Caused to the Product by Accident, Lightening, Ingress of Water, Fire, Dropping Or Excessive Shock, Any Damage Caused Due to Tampering of the Product by an Unauthorized Agent, Liability for Loss of Data, Recorded Images or Business Opportunity Loss.

3. Licensing Information

-The Acer trademarks are licensed to Indkal Technologies Private Limited by Acer Incorporated, a Taiwan R.O.C. company.

-Google, Android TV, Google Play, Chromecast built-in, YouTube, and other related marks and logos are trademarks of Google LLC.

-The Adopted Trademarks HDMI, HDMI High Definition Multimedia Interface, and the HDMI logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States of America and other countries.

-Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the Double-D symbol are trademarks of Dolby Laboratories.

4. Contact Us

Customer care:

support@acertvindia.com | 91-76696 10805

Website:

www.acertvindia.com | www.acertvindia.com/support

Helpline working hours:

10:00 am - 06:00 pm | Monday - Saturday

(Public holidays and Sundays OFF)

E-waste disposal

Environmental compliances:

As per the rules laid down by the Government for environmental concern & safety, your product has been made to comply and conform to the respective regulation as listed below This product falls under the E-WASTE (MANAGEMENT) RULES, 2016 all amendments of Ministry of Environment, Forests & Climate Change.

RoHS declaration:

This product conforms with the requirements of Rule 16 of the E-WASTE (MANAGEMENT) RULES, 2016 all amendments. The content of hazardous substances with the exemption of the applications listed in the SCHEDULE II of the E-waste (Management) Rules, 2016 is as follows:

1. Lead (Pb): not over 0.1% by weight;
2. Mercury (Hg): not over 0.1% by weight;
3. Cadmium (Cd): not over 0.01% by weight;
4. Hexavalent Chromium: (Cr6+): not over 0.1% by weight;
5. Polybrominated Biphenyls (PBBs): not over 0.1% by weight;
6. Polybrominated Diphenyl Ethers (PBDEs): not over 0.1% by weight.

Information under E-Waste (Management) Rules, 2016 for disposal of E-waste, please call our helpline no. 91-76696 10805



Do's and Don'ts for disposal of the product:

1) Do's:

- a. Always drop your used electrical/electronic products, batteries, cables, adapters, and packaging materials after the end of their life at the nearest authorized collection point/centre.
- b. Separate the packaging material according to their respective waste disposal options and sorting for recycling.

2) Don'ts:

- a. Never dump E-waste in Garbage bins or Municipal solid waste streams.
- b. Do not dispose of your product as unsorted municipal waste.
- c. Do not throw or dispose of used, damaged, and leaking batteries & products into household waste.

For more information on safe disposal and recycling, please call our customer care number 91-76696 10805 or visit our website: www.acertvindia.com

Happy to help you

www.acertvindia.com